

**Quincy/Adams County 9-1-1 Center  
Annual Report  
Fiscal Year (May 1, 1999 – April 30, 2000)**

During the fiscal year the Governing made several commitments to continue to improve the level and quality of service to the public and the agencies the center dispatches for.

In July 1999, the Governing Board recommitted to a capitalization plan to upgrade the 9-1-1 center's equipment originally began during the City's fiscal year 1999-2000 budget planning process. This plan addressed the need for updated equipment to replace the existing 11-year old master logging recorder and radio control consoles, complete the CAD/RMS project begun in 1997, and to acquire new equipment for a state-mandated LEADS upgrade. Continuation of this capitalization plan will be incorporated in the fiscal year 2000-2001 City Budget planning process. The Governing Board also approved the establishment of a supervisory position after May 1, 2000.

Funding requirements and other issues concerning the both capitalization and supervisor position were presented, approved, and funded by the Adams County Board during their fiscal year 2000 budget process and the Quincy City Council in their fiscal year 2000-2001 budget. The Governing Board intends to hire a Dispatch Supervisor in May or June, 2000.

In December 1999, the 9-1-1 Governing Board selected BusComm Inc, of Maryland Heights, Missouri as the vendor to supply a new digital logging recorder. The recorder was purchased and installed in January 2000 and has significantly upgraded the recording, search, and playback capabilities at the Center.

In February 2000, the 9-1-1 Governing Board authorized upgrading the existing Motorola radio control consoles with Segno Communications. This upgrade is expected to occur in the summer of 2000 to replace the existing consoles that are 12 years old.

In April 2000, the City of Quincy installed an Emergency Weather Warning System throughout the city. The 9-1-1 Center is the activation point for this siren system to alert citizens of Quincy in the event of severe weather. This system is designed to be an outdoor warning system and when activated alerts citizens to seek shelter indoors and tune in to local TV and radio for information.

The Governing Board, during their April 2000 meeting began the process of continuing to plan for a more sophisticated "Enhanced" 9-1-1 upgrade to the existing 9-1-1 system. This upgrade allows location information to be passed to the 9-1-1 Center automatically with the call.