

**Quincy/Adams County 9-1-1 Center
Annual Report
Fiscal Year (May 1, 2000 - April 30, 2001)**

The Quincy/Adams County 9-1-1 Communications Center is located in the Adams County Courthouse, 521 Vermont Street, Quincy, Illinois 62301. The Center employs 20 personnel and serves a population of nearly 69,000 in the City of Quincy and Adams County, and is the county's only Public Safety Answering Point. The Center is a consolidated dispatch center dispatching for the Quincy Police Department, Quincy Fire Department, Tri-township Fire Department, Adams County Sheriff's Department, Adams County Ambulance Service, and all rural police and fire departments in Adams County.

Oversight authority for the Center's operations is the Quincy/Adams County 9-1-1 Governing Board that consists of eleven members. The government officials on the board include three county board members appointed by the Adams County Board Chairman, and three city council members appointed by the Quincy Mayor. These appointed members can serve two 3-year terms. There are also five public safety officials: Quincy Police Chief, Quincy Fire Chief, Adams County Sheriff, Adams County Ambulance Director, and a member from the Rural Fire District Association.

During the fiscal year, the Governing Board made several commitments to continue to improve the level and quality of service to the public and the agencies the center dispatches. In addition, several milestones were attained towards the Governing Board's goal of upgrading to an Enhanced 9-1-1 system for the county.

In July 2000, Telecommunicator Mark Krzystofczyk was promoted and began his duties as the new Dispatch Supervisor for the 9-1-1 Center. His work primarily focuses on the midnight shift and fills a long-standing supervisory void. In addition, Segno Communications installed new Motorola Centracom Elite radio control consoles and Watson dispatch furniture in mid-July. This installation replaced the obsolete original Motorola radio control consoles purchased in 1988. The new equipment was purchased with a future E9-1-1 upgrade in mind. The radio control equipment has significantly upgraded the center's radio dispatch capability.

The Adams County Board voted on August 8, 2000 to place a quarter cent public safety sales tax referendum on the General Election ballot to fund the cost of the Enhanced 9-1-1 upgrade and to fund the costs of increasing the number of ambulances available in the county. The Adams County Ambulance Board and the 9-1-1 Governing Board jointly requested the referendum. Adams County voters disapproved referendum on the November 7, 2000. The referendum failed with 67% of the voters against the proposal.

On November 30, 2001, the Adams County Board voted to fund 40% of the cost of an Enhanced 9-1-1 upgrade. The proposal called for \$52,500 in FY 2001, \$90,000 for FY2002, \$90,000 for FY2003, and \$37,500 for FY2004. This would match Quincy Mayor Scholz's proposal that the city provide \$405,000 over their next three fiscal years.

Quincy/Adams County 9-1-1 received a \$50,000 Illinois FIRST Grant in December 2000. The money purchased new PC equipment for the Illinois Law Enforcement Agencies Database System (LEADS); reduce debt on the radio control equipment purchased in July 2000, and other office equipment.

The Illinois Commerce Commission formerly authorized Quincy/Adams County 9-1-1 to continue to operate as a wireless 9-1-1 public safety answering point as of December 7, 2000. This authorization made Quincy/Adams County 9-1-1 eligible to receive funding from a statewide surcharge of \$0.75 began on September 18, 2000. The

Illinois Department of Central Management Services is expected to begin distributing surcharge funds in May 2001. Governing Board will receive approximately \$0.49 per cell phone with Adams County zip code billing address or an estimated \$60,000 annually.

On April 30, 2001, the Quincy City Council approved their FY2001-2002 budget. In the capital budget, \$135,000 was funded for the 60% City's share of the Enhanced 9-1-1 upgrade. Mayor Scholz has stated that he intends to ask the City Council to fund an additional \$135,000 for FY2002-2003 and \$135,000 for FY2003-2004. The City Council also voted to cut \$25,970 from their contribution to 9-1-1 operations. 9-1-1 Governing Board Chairman Jim Weise is scheduled to speak to the City Council on May 14, 2001 to request that the funding be restored.

The period May 2000 to April 2001 was a challenge in personnel turnover. The 9-1-1 Center had three telecommunicators and an administrative assistant leave employment with the 9-1-1 Center. Several new employees failed to complete their trading/probationary period. Because of the staffing shortage, the 9-1-1 operating budget experienced an unusually high amount of overtime for the year. At the end of this fiscal year, staffing levels are nearly back to normal with the final two probationary employees scheduled to complete their training by August 2001. The Administrative Assistant position is currently vacant for the remainder of the fiscal year due to an unexpected funding cut to the 9-1-1 operating budget by the City Council on April 30, 2001.

The Governing Board expects to begin the implementation of Enhanced 9-1-1 upgrade and Wireless 9-1-1 phase I and II on May 1, 2001. The landline E9-1-1 upgrade is expected to take approximately 3-4 years to complete. Wireless 9-1-1 upgrade will be done in conjunction with and is dependent upon the E9-1-1 implementation.

FY2000-2001 Budget

| | |
|--|------------|
| Fiscal 1999-2000 Operating Budget | \$ 959,749 |
| Fiscal 1999-2000 "City" Capital Expenditures Budget | \$ 48,000 |
| Fiscal 1999-2000 "County" Capital Expenditures Budget* | \$ 35,537 |

*Note 12/00 – 11/01 Fiscal Year